



## TERMS AND CONDITIONS FOR FC BARCELONA TICKET APPLICATION AND PURCHASE

(SPORTING SEASON 2025/2026)

### **RULE 1 - SCOPE.**

Futbol Club Barcelona (hereinafter "FC Barcelona" or the "Club"), with registered office at C/. Arístides Maillol, s/n, 08028 Barcelona, with tax identification number G-08.266.298, makes available to the FC Barcelona Supporters' Clubs group ("Penyes"), provided they meet the participation requirements indicated in section 3a of these terms, the right to request a certain number of tickets (in any case subject to availability criteria) to attend football matches played by FC BARCELONA's first team as the away team in all official competitions during the 2025/26 sporting season. The matches offered, as well as the number of tickets available per match, is always subject to: (i) the availability criteria established by the clubs and/or the organising bodies; and (ii) the criteria established by FC BARCELONA, which may, at its sole and exclusive discretion, decide that tickets available for a particular match (due to its significance or importance) are made available to its supporters' clubs in a manner different from that outlined in these terms and conditions, always respecting the Club's Statutes. In accordance with the aforementioned, FC BARCELONA is not responsible for the lack of ticket availability for any particular match. Additionally, FC BARCELONA is not responsible for the cancellation of a particular match due to force majeure.

In order to be eligible for tickets, one must meet the requirements indicated in section 3a.

### **RULE 2 - PUBLICATION OF THE RULES.**

The publication of these terms will be carried out on the FC Barcelona website in order to inform applicants about the application process, any possible draw, allocation, and the terms and conditions for purchasing tickets.

### **RULE 3 – REQUIREMENTS FOR TICKET APPLICATIONS.**

The supporters' club member wishing to apply for the right to purchase tickets available as indicated in rule 1 must submit the application through the FC BARCELONA Supporters' Club member Portal and comply with the following requirements:

- a. The supporters' club member must submit the request to their club through the SUPPORTERS' CLUB MEMBER IDENTIFICATION application enabled by FC BARCELONA within the dates specified by FC BARCELONA for each match, which will include:
  - i. Name and surname(s) of the supporters' club member.
  - ii. Date of birth of the supporters' club member.
  - iii. Email of the supporters' club member.
  - iv. Contact telephone number of the supporters' club member.
  - v. Spanish ID number (DNI), Passport, Spanish Foreign Resident's ID number (NIE) and/or any other official document confirming the identity and personal details of the holder of each ticket.
  - vi. Key number of the supporters' club member.
- b. The supporters' club member must hold the status of official FC Barcelona supporters' club member, registered on the FC Barcelona Supporters' Club Member Portal.
- c. The supporters' club member must have a minimum seniority of 6 months as a registered supporters' club member on the FC Barcelona Supporters' Club Member Portal before the scheduled date of the match to submit their application.
- d. The supporters' club to which the member is registered must comply with the FC Barcelona Supporters' Club Regulations of January 2022, must be registered and in ACTIVE status in the FC



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BARCELONA Database, the supporters' club manager must approve the member's application, and the supporters' club must agree to make the (mandatory) payment for all tickets assigned to members whose applications have previously been approved by the supporters' club manager.

- e. Each supporters' club member must submit their application according to the Terms and Conditions established in the SUPPORTERS' CLUB MEMBER IDENTIFICATION application enabled by FC BARCELONA.
- f. The supporters' club member must not have any pending sanctions to fulfil, nor be denied access to sports venues.

Compliance with the above requirements for supporters' club members interested in applying for tickets must be validated and approved by the manager of their supporters' club, through the same portal and within the Manager Portal area.

## **RULE 4 – APPLICATION PROCEDURE (SUBJECT TO AVAILABILITY)**

The opening of the registration period for ticket applications will vary depending on the match, but will always begin sufficiently in advance of the date of the specific match in question. The timeframe and deadline for registration for each match will be published through the official CLUB communication channels.

Each supporters' club member may only submit one application, even if they belong to two or more different FC Barcelona supporters' clubs or are also an FC Barcelona member. Any duplicate applications will be detected by a security system, allowing only one application per applicant (whether they are a supporters' club member or an FC Barcelona member)—the first one registered in the system. Any additional applications submitted by the same person will be cancelled, and any money paid for the cancelled entry will be refunded.

Each applicant will have a single sequential reference number and therefore may only submit one application. Any duplicates will be controlled by an IT security system, ensuring only this single application per applicant is accepted.

Any failure to meet requirements will be detected and managed by the IT security system, resulting in the automatic cancellation of the application. The affected individual will lose the right to purchase the ticket should it be assigned to them, due to non-compliance with the necessary requirements for submitting the application.

The IT system will assign a sequential reference number to each validated application according to the time at which it was submitted.

## **RULE 5 – PROCEDURE FOR TICKET ALLOCATION AND DRAW**

Once the ticket application period for supporters' club members IS closed and managers have approved and validated them, a file will be created with all the approved applications/requests from each registered supporters' club, numbered sequentially according to the supporters' club's credential number.

Tickets will be allocated by FC BARCELONA among the applicant clubs in accordance with the following situations:

If the number of requested tickets does **NOT exceed** the number of available tickets, tickets will be assigned directly to the supporters' club members of the registered clubs in this file, following the sequential order assigned to each request, starting from number "1" and continuing until all available tickets have been allocated.

In the event that the number of requested tickets **DOES exceed** the number of available tickets will it be necessary to hold a draw. The purpose of the draw is to allocate tickets to those clubs lucky enough to have winning members whose requests were previously approved by their club manager. Each successful club will be allocated the total number of tickets requested and previously approved by their club manager. Exceptionally, should a club have approved a number of tickets greater than 1/7 (when 100 or fewer tickets are available), or greater than 1/10 (when more than 100 tickets are available) of the total tickets in the draw, the supporters' club department will ensure a fair distribution, guaranteeing that the draw allows at least 7 or 10 clubs to be awarded, depending on the case.



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The draw for ticket allocation will be held before a Notary on the day and time designated by FC BARCELONA, and will take place according to the following conditions:

- a. A single file will be created comprising all supporters' clubs that have approved ticket requests for their members. These applications will be numbered sequentially based on the club's credential number, including all requests from members that have been previously approved within each club.
- b. The draw will be carried out electronically using a random combination, resulting in one sequential number from those previously assigned to each registered club. The number selected at random will be the first of the winning clubs' applications, to which the approved tickets confirmed by their club managers will be assigned. Exceptionally, in the event that a club has approved a number of tickets exceeding 1/7 (when 100 or fewer tickets are available) or 1/10 (when more than 100 tickets are available) of the total available for the draw, the supporters' club department will ensure an equitable distribution, guaranteeing that the draw allows for at least seven (7) or ten (10) clubs to be awarded, as appropriate. Subsequently, requests from clubs with the immediately following sequential numbers will also be awarded, and the tickets requested by their members and approved by club managers will be assigned, always guaranteeing that a minimum of seven (7) or ten (10) clubs, as the case may be, are awarded until all available tickets are allocated, with the remaining numbers considered as "reserves."
- c. Once the draw has taken place, the Notary will close the official record listing the identification of the supporters' clubs that have won tickets up to the maximum number of tickets available, using the sequential order of the credential numbers.
- d. The winning supporters' clubs will be duly informed by FC BARCELONA staff designated for this purpose, via notification of the request registered in the application provided by FC BARCELONA, and these supporters' clubs will in turn inform their winning supporters' club members. Likewise, non-winning clubs will be notified through the same means, and these clubs will inform their non-winning supporters' club members.

Once the ticket is assigned, no modifications, refunds, or cancellations will be accepted.

## **RULE 6 - PROCEDURE FOR TICKET PURCHASE.**

FC BARCELONA will have a list that will include the supporters' clubs with the members who have been selected and therefore have the right to purchase tickets. Payment for these tickets must be made within the period indicated by the FC BARCELONA Supporters' Clubs Department from the moment the tickets are allocated.

Payment for the assigned ticket is mandatory. Once tickets have been allocated, there is no possibility of refusing payment. Failure to pay for tickets may result in losing the chance to obtain tickets for another away match during the current season, including possible finals.

The supporters' club will make the payment for the allocated ticket(s), and these will in all cases be linked to members of the winning club. The price and location (zone) of the seats for attending the match will be determined solely at the discretion of the home club. Payment can only be made by valid credit and/or debit card.

Once payment for the assigned ticket has been processed, no changes, refunds, or cancellations will be accepted.

At the time of purchase, FC BARCELONA will send an email confirming the purchase. The tickets will be nominative, and therefore only the named member will be able to use them.

## **RULE 7 – PROCEDURE FOR TICKET COLLECTION**

FC BARCELONA will have a list including the supporters' clubs/members who have successfully completed the ticket purchase process for each match, in accordance with the previous rule.



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Tickets are nominative, personal, and non-transferable, and therefore no transfer documents will be accepted. Ticket collection will take place at the destination (at the location and times determined by the CLUB for this purpose). Tickets cannot be collected anywhere other than the designated location, nor outside of the times set by the CLUB. The purchasing supporters' clubs/members will receive an email with all the necessary information for ticket collection.

To collect the ticket, the purchasing member must appear in person with an official photo identification document (DNI, NIE, Passport). Under no circumstances will a ticket be given to anyone other than its rightful holder.

If the purchasing supporters' club member is a minor (i.e., under 18 years old), the ticket may only be collected by the minor accompanied by one of their parents and/or an adult who has been assigned the minor's legal custody.

If the purchasing supporters' club member does not collect the ticket in accordance with the provisions of this rule and the collection instructions sent by the CLUB, it will be understood that they have renounced the ticket for failing to meet the requirements established by FC BARCELONA regarding the ticket purchase and collection process. In such case, the price of the ticket will be forfeited, and the ticket will remain at the disposal of FC BARCELONA to be used as the CLUB deems appropriate.

## **RULE 8 - MISCELLANEOUS.**

- a) Access to the Stadium will be subject to compliance with:
  - The provisions currently in force regarding violence, racism, xenophobia, and intolerance in sports. The Stadium's internal rules.
  - The provisions of any applicable regulations concerning access, security, health, etc.
- b) Likewise, access to the Stadium may, for security reasons, involve:
  - Inspections.
  - Searches
  - Etc.
- c) **The ticket is personal, nominative, and non-transferable. Therefore, it must necessarily be purchased and used by the person who initially submitted the request, who is responsible for its proper use.** Consequently, the ticket tout and/or any other type of assignment or transfer, whether at face value or not, is strictly prohibited, as it is using the ticket for advertising, marketing, or promotional purposes (including contests, giveaways, and/or raffles). Such actions will result in the immediate cancellation of the ticket without any compensation or refund of the price, and this conduct will be reported to the FC Barcelona Disciplinary Committee so that appropriate measures may be taken.
- d) **FC Barcelona informs ticket purchasers that the host club and/or the event organizer reserve the right to request, from those seeking to enter the Stadium, official identification containing a photograph and signature of the holder, permitting their identification (ID card, NIE, Passport, etc.).** Should any anomaly be detected, such as **forgery, imitation, breakage, acquisition through unauthorized channels, theft, purchase via ticket tout, or a mismatch between the winning supporters' club member and the ticket holder, access to the Stadium** will be denied to that person. The ticket will remain at the disposal (as applicable) of the club, the event organizer, the staff designated by the Stadium owner, or the relevant authorities (such as private security, law enforcement bodies, etc.), and will be automatically cancelled without any compensation or refund. Furthermore, such conduct will be reported to the relevant authorities so that they may take the appropriate administrative, police, and/or legal measures.
- e) Supporters must keep their ticket not only during the entire period of the Match, but also while they remain on the Stadium premises. They are required to show it to personnel designated by the host club, the Party's organizing entity, or the competent authorities (e.g., private security, law enforcement), if requested.
- f) El FC Barcelona is not responsible for any loss or theft of tickets.



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## **RULE 9 - IMAGE RIGHTS.**

Ticket purchasers in accordance with these terms & conditions and, in the case of minors, their legal representatives, expressly give their consent to FC Barcelona, under their absolute responsibility for all purposes, to capture their image (including their likeness, name, and voice) through photographs and/or audiovisual recordings that may be made, individually or jointly by FC Barcelona personnel or third parties authorized by the club, at the time the ticket is used, for advertising purposes, as well as participation in possible interviews and/or reports that may be conducted with them. For such purposes, FC Barcelona is authorized to use, worldwide and for an indefinite period, said graphic and/or audiovisual material and its copies, whether used in whole or in part, for promotional and/or informational acts related to this action on any of the Club's communication assets, waiving any compensation and/or claim of any kind for the taking of such photographic images and/or audiovisual recordings, their retention, and the transfer of their exploitation rights. Accordingly, any media, advertising, and promotional assets in which the image of the ticket purchasers may appear (whether individually or collectively) is and will remain the property of FC Barcelona.

Each person purchasing tickets in accordance with these legal bases declare that they hold all the necessary rights and authority for the granting of these assignments and authorizations, and are liable for any claim from third parties that FC Barcelona may receive for the use of the images herein authorized.

## **RULE 10 – TERMS AND CONDITIONS SET BEFORE A PUBLIC NOTARY.**

These legal terms and conditions are set before the Notary of the Illustrious College of Notaries of Catalonia.

## **RULE 11 – ACCEPTANCE OF TERMS AND CONDITIONS AND TICKET PURCHASE AND USE**

Submitting a ticket request implies full acceptance of the following:

- (i) these terms and conditions.
- (ii) the current regulations regarding violence, racism, xenophobia, and intolerance in sports (Law 19/2007 of July 11 and Royal Decree 203/2010 of February 26) for attending the corresponding match.
- (iii) awareness of the ticket registration and allocation procedures.
- (iv) the use and processing of personal data as set forth in these terms and conditions.
- (v) the use, dissemination, and publication of photographs and/or audiovisual recordings as established in these terms.

In case of any disagreement regarding the ticket request process and/or the interpretation of these Terms and Conditions, the Courts and Tribunals of the city of Barcelona will have jurisdiction to resolve any disputes that may arise. Applicants expressly waive any other jurisdiction that may apply to them.

## **RULE 12 – PROTECTION OF PERSONAL DATA.**

a) DATA CONTROLLER: Your personal data will be processed by FC Barcelona, headquartered at Arístides Maillol street s/n, 08028, Barcelona, with Tax ID G-08266298.

b) PURPOSES, TERMS AND CONDITIONS AND RETENTION PERIODS: The data will be processed for the following purposes:



PROCESSING	PURPOSE	LAWFUL BASIS AND DURATION
<b>TICKET REQUEST, ASSIGNMENT AND PRIZE DRAW PARTICIPATION</b>	<p>Your data will be processed to manage the request and purchase of tickets, as well as participation in the draw.</p> <p>If you are assigned a ticket or declared a winner, your data will be used for the allocation and delivery of the ticket and, if necessary, for publishing your name as a winner in the event of a draw.</p> <p>In any case, if a minor participates, the data of the responsible adults will also be processed. FC Barcelona reserves the right to contact them if necessary.</p>	<p>Contractual Relationship and Legal Obligation</p> <p>Your data will be retained during the ticket allocation process and/or participation in the draw and, in the event that you are assigned tickets or declared a winner, for the time necessary to manage attendance at the sports event that is the subject of the prize.</p>
<b>IMAGE RIGHTS</b>	<p>Your personal data, and those of the minor if applicable, will be processed to manage the granting of image rights in accordance with point 9a of these Terms and Conditions.</p>	<p>Consent</p> <p>The data will be retained until you withdraw your consent.</p>

c) DATA COMMUNICATION:

Your data will not be transferred, sold, rented, or made available in any other way to any third party, except for those service providers of FC Barcelona, who carry out certain activities for the Club, but who will in no case process the data for their own purposes. Some of these providers may be located outside the European Union, as indicated below in section e).

d) AUTOMATED DECISIONS: You are also informed that, for the management of your ticket request with participation in this draw, we may process your personal data using automated means. This means that certain decisions are made automatically without human intervention, such as the order in which requests are received—counted mechanically—or the review of requirements for participation, which are verified automatically with the information in our system.

These automated decisions may determine the preferential allocation of tickets or the exclusion of your participation in the present draw. In any case, you can request a human review or submit claims directly to the OAB ([oab@fcbarcelona.cat](mailto:oab@fcbarcelona.cat)), which will review your case individually.

e) INTERNATIONAL TRANSFERS: As an internationally oriented entity, FC Barcelona works with international providers who may deliver their services from outside the EU. Therefore, it is possible that your data will be processed outside the European Union or the European Economic Area (for example, for data storage, management of information requests, or member support, etc.).

In any case, the Club will ensure that such data processing is always safeguarded by appropriate guarantees, which may include:

- Standard Contractual Clauses approved by the EU.
- Third-party certificates.

f) DURATION OF DATA PROCESSING: All data you provide will be processed in accordance with what is indicated in section b) of this document.

Once these periods have ended, FC Barcelona will retain your data duly anonymized for statistical or market research purposes, whenever possible, or properly blocked in order to comply with any legal obligations of the Club.



g) EXERCISING YOUR RIGHTS: You may exercise your rights of access, rectification, deletion, objection, limitation, or portability by sending a written communication to the address Carrer Arístides Maillol, s/n, 08028 Barcelona (Spain), with the reference "Personal Data," or by email to [proteccio.dades@fcbarcelona.cat](mailto:proteccio.dades@fcbarcelona.cat).

If you have any questions, concerns, or complaints about how we handle your personal data, you may contact our Data Protection Officer at the email address [dpo@fcbarcelona.cat](mailto:dpo@fcbarcelona.cat) or by postal mail to Carrer Arístides Maillol, S/N, 08028 Barcelona (Spain), with the reference "DPO". If you do not receive a response within a reasonable period, you may file a complaint with the Spanish Data Protection Authority.

h) CONSENT TO THE PROCESSING OF MINORS' DATA: The parent or guardian of the minor who authorizes the minor to request the right to purchase a ticket, in the event of sharing the duties and responsibilities with another person regarding the same, guarantees that he/she has obtained the appropriate consent and that, therefore, he/she is signing on behalf of all those responsible for the minor. In this regard, the Penya, through its manager, and/or FC Barcelona reserves the right to contact the parent or guardian of the minor to obtain any other information that is necessary to verify this or any other that is necessary.

## **RULE 13 - COMMUNICATIONS**

Communications relating to the ticket application process covered by these rules will be described on the website [www.fcbarcelona.cat](http://www.fcbarcelona.cat). Applicants will receive communications via e-mail, to the e-mail address provided in the participation form or recorded in the FC Barcelona database.